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**Technical  
Work  
Experience**

**Textbook Madness LLC**

*Founder, March 2011 – present*

- I'm building a website to help students save money on textbooks through campus classified ads and a comparison shopping engine

**Freelance Drupal Developer and Consultant**

*2006 – present*

- Significant experience with Drupal 5, 6, and 7
- I specialize in architecture design, module development, and site building
- I provide consulting and development services to web development shops, startups, and anyone else in need of a flexible Drupal expert who can double as a project manager

**Microsoft, Redmond, WA**

*Program Manager, August 2009 – March 2011*

- Managed cross-discipline teams working on Windows Live Photo Gallery, Windows Live Mail, Windows Live Writer, and plugins.live.com
- Collected functional requirements from stakeholders then translated them into functional design specifications
- Coordinated collaboration among program management, UI design, technical writing, user research, marketing, security, privacy, and legal experts
- Designed customer-centric experiences
- Managed all aspects of planning and development of plugins.live.com under tight resource constraints
- Managed group's business intelligence instrumentation processes and culture
- Coordinated cross-team and cross-group partnerships
- Triaged bugs, balancing customer needs, risk, and schedule constraints
- Initiated meaningful contact with end users and drove improvements into products based on customer feedback
- One UI design patent pending

**Leadership  
Experience**

**Camp Dudley YMCA, Westport, NY**

*Division Head, Summer 2008 (and other roles, previous summers)*

- Trained and managed 45+ cabin staff, scheduled activities, and supervised 150+ campers over two four-week sessions

**Education**

**Rice University, Houston, Texas**

- B.S. in Computer Science conferred May 2009, GPA: 3.4/4.0

**Skills**

- Project management and leadership
- Software user experience design
- Startup consulting
- Clear and concise written and oral communication
- Technical: CSS, Drupal, HTML5, Java, JavaScript, jQuery, PHP, SQL, XHTML

**Honors**

- Microsoft Gold Star Award
- Service Award for service to Jones College (three times)
- President's Honor Roll

**Miscellaneous**

- Right to work in the United States and the European Union