

**JD Leonard**     <http://www.idleonard.net> | [resume@idleonard.net](mailto:resume@idleonard.net) | cell: (832) 282-9214

**Technical  
Work  
Experience**

**Textbook Madness LLC**

*Founder, March 2011 – present*

- Building a website to help students save money on textbooks through campus classified ads and a comparison shopping engine

**Microsoft, Redmond, WA**

*Program Manager, August 2009 – March 2011*

- Managed cross-discipline teams working on Windows Live Photo Gallery, Windows Live Mail, Windows Live Writer, and plugins.live.com
- Collected functional requirements from stakeholders then translated them into functional design specifications
- Coordinated collaboration among program management, UI design, technical writing, user research, marketing, security, privacy, and legal experts
- Designed customer-centric experiences
- Managed all aspects of planning and development of plugins.live.com under tight resource constraints
- Managed group's business intelligence instrumentation processes and culture
- Coordinated cross-team and cross-group partnerships
- Triaged bugs, balancing customer needs, risk, and schedule constraints
- Initiated meaningful contact with end users and drove improvements into products based on customer feedback
- One UI design patent pending

**Rice University Student Association, Houston, TX**

*Director of Technology, Fall 2006 – Spring 2009*

- Identified student needs and created and managed websites to serve them (Also served as: *New Student Representative, Fall 2005 – Spring 2006*)

**Rice University Information Technology, Houston, TX**

*Student Computing Consultant, August 2006 – May 2008*

- Assisted students and staff with computing problems in person and remotely

**Leadership  
Experience**

**Camp Dudley YMCA, Westport, NY**

*Division Head, Summer 2008*

- Trained and managed 45+ cabin staff, scheduled activities, supervised 150+ campers over two four-week sessions, cared for a cabin of boys, officiated team games, led two overnight hike/canoe trips, and guarded lives at the waterfront (Also served in other roles *Summers 2003-2007* including *Assistant Division Head*)

**Education**

**Rice University, Houston, Texas**

- B.S. in Computer Science conferred May 2009, GPA: 3.4/4.0

**Skills**

- Project management and leadership
- Software user experience design
- Clear and concise written and oral communication
- Managing partnerships
- Technical: CSS, Drupal, Java, JavaScript, jQuery, PHP, SQL, XHTML

**Honors**

- Microsoft Gold Star Award
- Service Award for service to Jones College (three times)
- President's Honor Roll

**Miscellaneous**

- Right to work in the United States and the European Union